

# Do You Need Financial Assistance?

## General Criteria for Financial Assistance

- Androscoggin Valley Hospital (AVH) has a Financial Assistance Policy for patients who are uninsured or underinsured and meet the Hospital's criteria for assistance.
- Financial assistance is open to residents of Coos, Grafton, or Carroll County in NH, Oxford, ME, or Essex County, VT. Residency requirements do not apply to patients who have had unscheduled services.
- Eligibility for financial assistance is based on the income and assets of all individuals eligible to be claimed on the same tax return (regardless if anyone is required to file a tax return). Federal Poverty Guidelines are used to determine a patient's eligibility for financial assistance.

## AVH Full Financial Assistance Available

Androscoggin Valley Hospital provides assistance with a patient's medical bills. A discount, equal to the amount of the remaining balance after all sources of payments have been applied to your bill, will be given on eligible services\*. You may qualify if your household/family annual income is less than 300% of the Federal Poverty Guidelines and assets are less than \$2,500 for a household of one and \$4,000 for a household of two or more (some exceptions do apply). *\*Services on the list of exclusions included with the Financial Assistance Application will not be discounted.*

## Once You Are Determined Eligible for Financial Assistance

You will not be charged more for emergency or medically-necessary care than Amount Generally Billed (AGB).

## To Receive a Financial Assistance Application and Complete Copy of the Financial Assistance Policy *(French version available):*

- Call a Financial Counselor/Specialist at (603) 326-5628.
- Visit a Financial Counselor/Specialist on the first floor of Androscoggin Valley Hospital, 59 Page Hill Road, Berlin, NH 03570.
- Visit the Hospital's website, [www.avhnh.org](http://www.avhnh.org).

**Financial Counselors/Specialist are available to answer your questions and assist you Monday through Friday 8:30 a.m. to 5:00 p.m.**



*Leading the way to a healthier future*